

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 10th day of December 2019
C. G. No: 54/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. D. Subba Rao

Sri. A. Ramdas

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Member (Finance)

Independent Member

Between

B. Bharat Kumar Reddy,
Nidimusuli (V) & (P),
Indkuripeta(M),
Nellore –Dist

Complainant

AND

1. Assistant Accounts Officer/S-ERO/Indkuripet
2. Assistant Executive Engineer/O/Mudivarthypalem
3. Deputy Executive Engineer/O/Indkuripet
4. Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. Complainant presented a complaint before the Forum regarding revision of wrong bill to his LT service with Sc No.3531434000097.
2. Respondents No. 1, 3 and 4 submitted a joint written submission to the Forum stating that an auto generated case amount of Rs. 14,700/- was included in the CC bill of the complainant for the month of the year 03/2019 and the same amount was released for the month of 6/ 2019. Now the complainant have arrears amount Rs. Nil.
3. Complainant when contacted over phone on 04.12.2019 at 4:40 P.M. stated that his grievance was resolved.

DESPATCHED

DATE

19/12

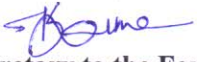
4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed of in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10th December 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.